

Message Text

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ORIGIN CA-01

INFO OCT-01 ARA-14 ISO-00 SIG-03 PPTE-00 FBOE-00 A-01
MMO-01 /021 R

DRAFTED BY CA:PKMURPHY:CLA
APPROVED BY CA:BMWATSON
ARA/MGT - GKRIEGER
CA - JDEWITT
S/IG - SCARPENTER (INFO)
PPT -CDIPLACIDO (INFO)
FBO - IMORI (INFO)
ARA/MGT - SHORSEY (INFO)
-----079115 110000Z /14
P 102238Z JUL 78
FM SECSTATE WASHDC
TO AMEMBASSY PANAMA PRIORITY

UNCLAS STATE 173684

E.O. 11652: NA

TAGS: CGEN, PN

SUBJECT: VISIT OF CONSULAR ASSISTANCE TEAM (CAT)

REF: MURPHY/QUINN TELCON OF 6/27/78

1. IN ACCORDANCE WITH EMBASSY REQUEST, THE DEPARTMENT WILL
SEND A CONSULAR ASSISTANCE TEAM (CAT) TO PANAMA FROM
AUGUST 21 THROUGH 25TH.

2. CAT IS A PROGRAM DESIGNED BY THE BUREAU TO ASSIST POSTS
IN RESPONDING TO THE CHALLENGE OF INCREASING WORKLOADS AND
THE MORE COMPLEX CASELOADS CONFRONTING CONSULAR SECTIONS
TODAY. THE TEAM IS LED BY A SENIOR FSO WITH CONSIDERABLE
EXPERIENCE IN CONSULAR MATTERS. ITS OBJECTIVE WILL BE TO
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WORK WITH THE POST TO ACHIEVE IMPROVEMENTS IN OPERATIONS
AND MANAGEMENT, CROWD CONTROL, DIRECTIONAL AND INSTRUCTIONAL
SIGNS, OFFICE SPACE, INTERVIEWING PROCEDURES, PAPER FLOW,
VISA REFERRAL SYSTEM, SECURITY AND POST TRAINING. IN ADDI-
TION, THE TEAM WILL STUDY EXTENT TO WHICH TECHNOLOGY CAN BE
ADAPTED TO CONSULAR NEEDS, INSURE THAT THERE IS OPTIMAL
ALLOCATION OF OFFICER AND LOCAL STAFF AND SEEK ADDITIONAL

TOOLS TO COMBAT VISA FRAUD.

3. THE TEAM IS EXPECTED TO MAKE SPECIFIC RECOMMENDATIONS AND WILL ASSIST WITH THEIR IMPLEMENTATION. FOLLOW-UP VISITS WILL BE MADE IF NECESSARY. IN ADDITION, THE TEAM WILL WORK CLOSELY WITH THE CONSULAR AND ADMINISTRATIVE SECTION SUPERVISORS AND THEIR STAFFS. THE CONSULAR SECTION PROBLEMS DUE TO ANTICIPATED FUTURE WORKLOADS AS A RESULT OF THE NEW TREATY WITH PANAMA WILL BE MUTUALLY ASSESSED, SOLUTIONS PROPOSED AND ACTUALLY IMPLEMENTED AT THE POST.

4. TEAM COMPOSITION IS AS FOLLOWS:

MR. STANLEY CARPENTER (S/IG) - TEAM LEADER

MR. PETER K. MURPHY (CA)

MS. SARAH HORSEY (ARA/MGT)

MR. ICHIRO MORI (FBO)

MR. FRANKLIN D. CRUZ (MGMT. CONSULTANT, GEORGETOWN UNIVERSITY)

MR. CARMEN A. DIPLACIDO (PPT)

5. PLEASE MAKE HOTEL RESERVATIONS FOR GROUP AT HOLIDAY INN FROM AUGUST 19 TO 27. RESERVE SINGLE/BATH FOR ALL EXCEPT MR. CARPENTER, WHO WILL BE ACCOMPANIED BY HIS WIFE. IF POSSIBLE, MR. CARPENTER WOULD LIKE A ROOM WITH TWO DOUBLE BEDS. ITINERARIES WILL BE CABLED WHEN FORMULATED.
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6. MORI, THE TEAM ARCHITECT, REQUESTS EMBASSY PROVIDE FOLLOWING ITEMS FOR HIS USE IN PANAMA: DRAFTING BOARD 30" X 42" WITH JACOB'S PARALLEL STRAIGHT EDGE ATTACHMENT, LARGE ADJUSTABLE TRIANGLE AND DRAFTING PAPER.

7. TEAM WILL CARRY AND DELIVER ANY NEEDED EQUIPMENT, PARCELS, PAPERS, FORMS AS REQUESTED. VANCE

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